

Curbside Delivery Information via common carrier

- This product ships to the 48 contiguous states by freight truck only. Estimated delivery time is approximately 2 weeks.
- Signature required for delivery.
- “Curbside Delivery Only” provides delivery made to the curb at the end of your driveway. Lift gate on truck is not provided. If requested, the customer is responsible for charges by the freight company. It is not the driver’s responsibility to bring freight into house, garage, etc. Drivers do not assist with unpacking, set-up or clean up.
- Carrier will call to schedule a delivery appointment. Appointments are available during normal business hours and span a 4-hour delivery period. Please include a daytime phone number in the shipping information at the time of order. Extraordinary delivery requirements may create additional delivery charges, such as a lift gate request or alternative delivery site due to community delivery restrictions.
- It is the customers responsibility to inspect merchandise before delivery agent departs. If the merchandise appears to be damaged in any way, please note the damage on the freight bill or you may refuse the delivery. This will aid in the return or replacement process.
- If you have questions, please call our customer service department toll free at 1-800-800-6296, 8AM to 5PM, Monday through Friday, Eastern Standard Time.

Powell & Powell
Supply Company, Inc.